



Netcetera... 828 Harbourside Drive Suite # 205 North Vancouver, BC V7P 3R9

Hi Steve,

Hope all is well and you are staying safe and healthy. We just switched over from on premise exchange server to O365 exchange and David supported us through the project. I felt I needed to reach out and mention David's performance because I was completely blown away. I have worked with David in the past and he has always proven to be knowledgeable and capable. When he didn't know an answer, he knew where to find it. This time it was above and beyond.

As we approached the project, I was apprehensive because of the unknown. He quickly put my concerns to rest and took control. He answered all my questions and helped me through what I thought were going to be earth shattering problems with ease and a calmness that was very reassuring. His whole demeanor was very reassuring.

I love working with all of your team and Tom is my guy to help me find the stuff I need when I don't even really know what I need but I'll take David on a project any day.

Thanks for all your help,

Mat Macri Manager, Information Systems